

MEMORANDUM

May 14, 2026

To: Alan Gibbs
Lamarcus Davis
Eddie Rowland
John Ambrose
Al Turner

From: Lorri Byrd

Subject: Fire/EMS/Paramedics 4 Employees Recognition

Monroe County Fire/EMS received an email on May 8, 2026, from a citizen complimenting the C-shift for the wonderful experience she had with 4 Monroe County EMS responders. The 4 employees are Austin Barnett, Margaret Johnson, Joe Laimana, and Gavin Parker. Attached is the email that was received from the citizen.

This email reminds us of the exceptional team of employees that we have in Monroe County. This is what Monroe County represents; This is what Monroe County's Public Safety does on a daily basis....serve our Citizens!

Matt Jackson and Clay Walton will be at the May 19, 2026, meeting. And hopefully the 4 employees will be able to attend our meeting, too.

Regards,

Lorri Byrd

From: Matt Jackson
To: Clay Walton; Joshua Wagner; JC Williams; Kristen Lyndall; Lorri Robinson
Cc: Austin Barnett; Joseph LaiMana; Margaret Johnson; Gavin Parker; Carrie Davis
Subject: Re: C-shift citizen compliment
Date: Friday, May 8, 2026 3:28:35 PM

Thank you to everyone involved in this call! Great patient care and awesome representation of Monroe County Emergency Services! Excellent job!!

Ms. Carrie can we add a copy of the original email below to the personnel file of those involved? Thank you

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From: Clay Walton <CWalton@monroecoga.org>
Sent: Friday, May 8, 2026 2:00 PM
To: Matt Jackson <MJackson@monroecoga.org>; Joshua Wagner <JWagner@monroecoga.org>; JC Williams <jcwilliams@monroecoga.org>; Kristen Lyndall <klyndall@monroecoga.org>
Subject: C-shift citizen compliment

Mr Walton - my name is Cherry Brogdon . I hope you don't mind me reaching out to you but I had to let you know of the wonderful experience I had with 4 Monroe County EMS responders on an early morning call on Wednesday April 22. Lt. Kevin Williams is my nephew and I asked him if he could provide me with these wonderful people's supervisor 's name so I could let them know. I've been having some heart " issues" over the last few months but nothing like this morning. We arrived at my daughter's house in the River Walk subdivision a little after 7am .. when we were about halfway there from our house in Lizella Ga I started experiencing rally bad pressure in my chest . I have a pulse oximeter and when I checked my pulse rate it was 175 and very erratic. When we got there we called 911 and the most awesome kind and professional paramedics arrived. Austin Barnett and Margaret Johnson came in and immediately took over calming me and reassuring me . Austin identified immediately that I was in AFIB with RVR. I had already called my cardiologist before they arrived but called him back and Austin actually talked with Dr Haithcock before they loaded me up and took me to Atrium medical center. What impressed me the most was their calm demeanor which helped me calm down Margaret got my IV started Austin explained EVERYTHING that was happening, what they were doing and why . I just can't say enough about their kindness and professionalism in this situation. Their knowledge of the situation and how they handled it and how they supported me will never be forgotten. 2 firemen / paramedics responded also Joe Laimana(sp?) and Gavin Parker they were just as wonderful also helped getting me loaded in the ambulance.If there is a more public way that I can recognize them I would appreciate the

opportunity to do that. Please let them know I reached out to you and that I will never ever forget how they took care of me. Sincerely, Cherry Brogdon

Clay Walton
Battalion Chief

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